

CONTENTS

- 02 GETTING STARTED
- 03 GETTING ONTO THE ICE
- 04 COMPLETE CONTROLS
- 17 NEW TO NHL 20

- 19 PLAYING A GAME
- 21 THE WORLD OF CHEL
- 22 GAME MODES
- 26 NEED HELP?



See important health and safety warnings in the system Settings menu.

GETTING STARTED

PLAYSTATION®4 SYSTEM

Starting a game: Before use, carefully read the instructions supplied with the PlayStation*4 computer entertainment system. The documentation contains information on setting up and using your system as well as important safety information.

Touch the (power) button of the PlayStation®4 system to turn the system on. The power indicator blinks blue, and then turns white. Insert the NHL®20 disc with the label facing up into the disc slot. The game appears in the content area of the home screen. Select the software title in the PlayStation®4 system home screen, and then press the & button. Refer to this manual for information on using the software.

Quitting a game: Press and hold the **(a)** button, and then select [Close Application] on the screen that is displayed.

Returning to the home screen from a game: To return to the home screen without quitting a game, press the (4) button. To resume playing the game, select it from the content area.

Removing a disc: Touch the eject button after quitting the game.



Trophies: Earn, compare and share trophies that you earn by making specific in-game accomplishments. Trophies access requires a Sony Entertainment Network account.

GETTING ONTO THE ICE

Get ready to experience the energy of real-world NHL hockey in NHL® 20! The first time you launch the game, you'll have four gameplay styles to choose from:

l am new to
Learn the ropes on Rookie difficulty with simplified Hybrid controls,
sports gaming.
Control Hints, and On-Ice visualizations tailored for new users.

I have not This setting defaults to Skill Stick controls while also raising the game played recently. difficulty to Semi-Pro.

l am experienced. Show off your Skill Stick expertise on Pro difficulty.

l am an expert. Expect All-Star difficulty to give you a serious challenge. This option is great for seasoned players who want a realistic hockey experience.

NOTE: You can adjust gameplay settings at any time from the main menu—just go to SETTINGS. There, each control, difficulty, game style, and hint option can be tweaked to suit your needs.

Once you've made your choice, the game presents five options: Training Camp, What's New, Stanley Cup Game, Free Skate, and Main Menu. Upon choosing Main Menu, you'll be asked to pick your favorite team.

COMPLETE CONTROLS

HYBRID

This is one of the simplest control schemes, using simple button presses to command the action on the ice. In Hybrid, the right stick has the same functionality Skill Stick control scheme. It's great for beginners.

OFFENSE	
Skating/Shot & Pass Aim	left stick
Pass	⊗ button
Slap shot	• button
Wrist shot	button
Cancel shot	L1 button (hold)
Backhand toe drag	R3 button + right stick 🔱
Backhand toe drag flip	R3 button + right stick + R1 button
Between the legs shot	L1 button + R3 button + right stick 🕇
Between the legs pass	L1 button + R3 button + 🗴 button
One-handed tuck	L1 button + R1 button
Saucer pass	R1 button (hold for more strength)
Between the legs saucer pass	L1 button + R3 button + R1 button
One-touch dekes	L1 button
LH one-handed deke-backhand	L1 button + right stick 🌽, 🕇, 🦶
RH one-handed deke-backhand	L1 button + right stick 🥄, 🕇, 🌽
Vision control	L2 button
Quick plays	directional buttons
Line change	R2 button (hold) + 🔾 🗇 buttons

DEFENSE

Switch player	⊗ button/ R2 button
Manually switch player	R2 button (hold) + right stick (flick)
Cancel switch player	R2 button (hold) + L1 button
Switch player last man back	R2 button (hold) + R3 button
Poke check	R1 button
Body check	• button
Dive/Block	L1 button + R1 button
Stick lift	button
Initiate/Accept fight	🛆 button (double tap)
Boardplay (when near boards)	🛆 button (hold)
Block pass	L1 button (hold)
Quick plays	directional buttons
Line change	. R2 button (hold) + 🔾 / 🗈 buttons

FIGHTING

Grab	L2 button (hold)
Fake grab	L2 button
Overhand punch	right stick 🕇
Uppercut	right stick 🔱
Push	left stick 🕇
Pull	left stick ↓
Block/Lean back	R2 button (hold)
Dodge	R2 button

NET BATTLES [BACK PLAYER]

Engage in Net Battle	🛆 button (hold)
Switch sides	🛆 button (hold) + left stick
Stick lift while in Net Battle	• button
Tie up player's stick	button (hold)
Shove	⊙ button
Push opponent	left stick (hold)

NET BATTLES (FRONT PLAYER)

Engage in Net Battle	L2 button + left stick (into player)
Shrug off	• button
Push opponent	left stick
Spin	L2 button

GOALIE

L2 button + touch pad button
L1 button + ⊗ button
left stick
L2 button
⊗ button
R2 button/⊗ button
right stick 🕇
touch pad button
🛆 button (hold)
R2 button (hold)
L1 button + left stick ←/→
L1 button + left stick ←/→ + R2 button
right stick 🕇
L2 button
■ button + left stick ↑
⊙ button + left stick ←/→
■ button + left stick
right stick ←/→
■ button + left stick ←/→
right stick 👃 (hold)

GOALIE ALTERNATE CONTROLS

Pull/Replace goalie	L2 button + touch pad button
Manual goalie toggle	L1 button + 🛇 button
Move goalie	left stick
Precision modifier	L1 button
Free skate	⊗ button
Pass puck	R2 button/& button
Poke check	right stick 🕇
Change camera view	touch pad button
Cover puck	🛆 button (hold)
Butterfly	L2 button (hold)
Hug post	R2 button + left stick ←/→
Hug post (VH)	R2 button + left stick ←/→ + L2 button
Dump puck	right stick 🕇
Leave puck for teammate	L2 button
Diving poke check	button + left stick
Stack pad	● button + left stick ←/→
Spread V	button + left stick ↓
Butterfly slides	right stick ←/→
Diving save	button + left stick ←/→
Paddle down	right stick ↓ (hold)

SKILL STICK

This control scheme allows precision control for aiming, passing, shooting, saves, and more advanced moves. Players who know hockey and want a more true-to-life NHL challenge will excel with this setup.

OFFENSE	
Skating/Shot & Pass Aim	left stick
Hustle	L3 button
Glide	left stick (release)
Pass	R2 button (hold for more strength)
Between the legs shot	L1 button + R3 button + right stick
Between the legs pass	L1 button + R3 button + R2 button
Between the legs saucer pass	L1 button + R3 button + R1 button
Cancel pass while holding	L1 button
Saucer pass	R1 button (hold for more strength)
Spin	L2 button
Fake shot	right stick 🗸 (release)
Deke	right stick ←/→
One-handed tuck	right stick ←/→ (hold) + L1 button + R1 button
One-touch dekes	left stick + L1 button
LH one-handed deke-backhand	L1 button + right stick 🎤, 🕇
RH one-handed deke-backhand	L1 button + right stick 🔨, 🕇, 🌽
Leg kick	R3 button
Backhand toe drag	R3 button + right stick 👃
Backhand toe drag flip	R3 button + right stick 🗸 + R1 button
Boardplay	🛆 button (hold)

OFFENSE (CONT.)

Dump puck	R1 button + right stick 👚
Protect puck	⊗ button
Chop puck	R3 button + right stick
Quick plays	directional buttons
Line change	⊙ / □ buttons
Strategies	◎ / ◎ buttons + directional buttons
Vision control	L2 button (hold)
Win faceoff	right stick

PASSING

The Skill Stick control scheme gives you the ability to control the power of your passes. Press the R2 button for an easy pass, or hold the R2 button to potentially send the puck farther across the ice. The longer you hold it, the more power behind the pass.

DEFENSE

Skate	left stick
Dive/Block	L1 button + R1 button
Stick lift	⊗ button
Body check	right stick
Poke check	R1 button
Hip check	R3 button + L1 button
Sweep stick	R1 button (hold) + right stick
Chop puck	R3 button + right stick
Quick plays	directional buttons
Line change	R2 button (hold) + 🔾 / 🗊 buttons
Block pass	L1 button
Tie up player's stick	⊗ button (hold)

DEFENSE (CONT.)

Pass block + sweep stick	L1 button + right stick ←/→
Initiate/Accept fight (post whistle or during gameplay)	🛆 button (double tap)
Boardplay	🛆 button (hold)
Manual switch player	R2 button (hold) + right stick (flick)
Cancel switch player	R2 button (hold) + L1 button
Switch player last man back	R2 button (hold) + R3 button
Line change	R2 button (hold) + 🕥 / 🗈 buttons
Strategies	←/→ buttons or ↑/↓ buttons
Vision control	L2 button (hold)

FIGHTING CONTROLS

Fighting controls for the Skill Stick control scheme are identical to those of the Hybrid controls. See the previous section for the full list of how to engage other players in fights.

NET BATTLES [BACK PLAYER]

Engage in Net Battle	🛆 button (hold)
Switch sides	🛆 button (hold) + left stick
Stick lift while in Net Battle	⊗ button
Tie up player's stick	⊗ button (hold)
Shove	right stick (flick)

NET BATTLES (FRONT PLAYER)

Engage in Net Battle	L2 button + left stick (into player)
Shrug off	right stick (flick)
Push opponent	left stick
Spin	L2 button

GOALIE

GOALIE	
Move goalie	left stick
Precision modifier	L2 button
Free skate	⊗ button
Pass puck	R2 button
Poke check	right stick 🕇
Change camera view	touch pad button
Cover puck	△ button (hold)
Butterfly	R2 button (hold)
Hug post	L1 button + left stick ←/→
Hug post (VH)	L1 button + left stick ←/→ + R2 button
Dump puck	right stick 👚
Leave puck for teammate	L2 button
Diving poke check	■ button + left stick ↑
Stack pad	⊙ button + left stick ←/→
Spread V	■ button + left stick
Butterfly slides	right stick ←/→
Diving save	■ button + left stick ←/→
Paddle down	right stick 👢 (hold)
Pull/Replace goalie	L1 button + touch pad button
Manual goalie toggle	L1 button + ⊗ button

GOALIE ALTERNATE CONTROLS

Pull/Replace goalie	L1 button + touch pad button
Manual goalie toggle	L1 button + 🗴 button
Move goalie	left stick
Precision modifier	L1 button
Free skate	⊗ button
Pass puck	R2 button
Poke check	right stick 🕇
Change camera view	touch pad button
Cover puck	🛆 button (hold)
Butterfly	L2 button (hold)
Hug post	R2 button + left stick —/->
Hug post (VH)	R2 button + left stick ←/→ + L2 button
Dump puck	.right stick 👚
Leave puck for teammate	L2 button
Diving poke check	button + left stick
Stack pad	button + left stick ←/→
Spread V	button + left stick ↓
Butterfly slides	right stick ←/→
Diving save	■ button + left stick ←/→
Paddle down	right stick 🗸 (hold)

NHL™ 94 CONTROLS

This control scheme is a throwback to the controls in the original NHL 94. It's a straightforward setup that uses buttons for most basic controls.

OFFENSE	
Shoot	• button
Pass	⊗ button
Move player	left stick
Hustle	button
Initiate/Accept fight	🛆 button (double tap)
Spin	L2 button
Backhand toe drag	L1 button + 🗈 button
Backhand toe drag flip	L1 button + 🗈 button + R1 button
Between the legs shot	L1 button + ⊙ button
Between the legs pass	L1 button + 🗴 button
Between the legs deke	L1 button + 🛆 button
One-handed tuck	L1 button + R1 button
DEFENSE	
Checking	button
Change player	⊗ button
Move player	left stick
Hustle	button
Initiate/Accept fight	🛆 button (double tap)

NOTE: Fighting controls are the same as those for other control schemes. See the Hybrid controls list in this manual to review them.

GO	Α	L	II	
Man			ī	

Move goalie	left stick
Precision modifier	L2 button
Free skate	⊗ button
Pass puck	R2 button/⊗ button
Poke check	right stick 🕇
Change camera view	touch pad button
Cover puck	🛆 button (hold)
Butterfly	R2 button (hold)
Hug post	L1 button + left stick ←/→
Hug post (VH)	L1 button + left stick ←/→ + R2 button
Dump puck	right stick 🕇
Leave puck for teammate	L2 button
Diving poke check	. button + left stick
Stack pad	● button + left stick ←/→
Spread V	■ button + left stick
Butterfly slides	right stick ←/→
Diving save	button + left stick ←/→
Paddle down	right stick 🦊 (hold)

GOALIE ALTERNATE CONTROLS

L2 button + touch pad button
L1 button + ⊗ button
left stick
L1 button
⊗ button
R2 button/⊗ button
right stick 🕇
touch pad button
🛆 button (hold)
L2 button (hold)
R2 button + left stick ←/→
R2 button + left stick ←/→ + L2 button
right stick 🕇
L2 button
■ button + left stick ↑
⊙ button + left stick ←/→
■ button + left stick
right stick ←/→
button + left stick ←/→
right stick 🗸 (hold)

NEW TO NHL 20

NEW TO WORLD OF CHEL (WOC)

Welcome back to the World of Chel. This year, WOC has added new modes and customization options, including four new outdoor rinks: The Peak, The Canal, The Fa<u>rm, and The Park.</u>

We've also created hundreds of new gear items, such as caps, face masks, international apparel, and lconic jerseys from some of your favorite players.

ONES ELIMINATOR

How far can you go? Try out the next evolution of the fan-favorite Ones Eliminator, a highspeed, 1v1v1 single elimination tournament of 81 users where only One emerges as champion. Earn Hockey Bag rewards, and see if you can climb the daily and overall leaderboards—and if you lose, you can easily jump back into a new match to try again!

THREES ELIMINATOR

In Threes Eliminator, enter a fast-paced, 3v3 tournament made up of 8 teams You can either compete as an individual or alongside your club members—and, for the first time Club teams can compete against drop-in teams! There are daily and overall leaderboards here as well, with Hockey Bags and Club rewards earned through play.

CHEL CHALLENGES

Chel Challenges assign you objectives to complete across multiple World of Chel modes. You'll earn rewards for each one you complete, as well as an ultimate prize for completing them all!

Through Chel Challenges, you can quickly navigate into the Dressing Room to try out different modes.

NEW TO FRANCHISE

STAFFING AND COACHES

This year we're adding coaches to NHL and AHL Franchises. A good coach can increase team and player morale, so it's your job to find the perfect candidate for your team. As the year goes on, you'll need to improve your coach's own morale, as well as their coaching skills with the XP you earn. Coaches will also help with hiring negotiations, assistant coaching decisions, and lineup and roster decisions.

CONVERSATIONS AND INTERVIEWS

Looking for more information about your potential hires and draft picks? Check out their Interviews to learn more about them and their likely fit with your team—as the season goes on, you can also use Interviews to learn more about your current players and coaches. Conversations is another a chance to boost morale for your players and coaches, but be careful what you promise: fulfilled promises will come with rewards, but you'll be punished for broken promises.

TRADE FINDER

The Trade Finder helps you quickly and efficiently find new offers (or multiple offers at once) to trade unneeded players and bring in new ones.

OTHER NEW FEATURES IN NHL 20

ONES NOW

Play Ones using your favorite NHL® stars offline with up to two of your friends at home. Don't have any friends? We got you covered, play against unique Al to keep you on your toes. You can even unlock Alumni or new rinks as you play.

GAMEPLAY UPDATES

Shooting feels smoother than ever, with even more authentic animations and a new ability to shoot in stride. Goalies have greater control over rebounds and puck covering, and their positioning is more realistic. One-Timers have also been tweaked to feel more fluid.

HOCKEY ULTIMATE TEAM (HUT) UPDATES

HUT now features Squad Battles, a single-player mode where you compete against other players' teams, or time-limited featured teams. Earn more Battle Points by playing on higher difficulty levels and earn better rewards at the end of each week.

HUT items have been given a visual refresh, complete with new card designs and sets, as well as live events throughout the year.

CLUB TEAMS AND MASCOTS

Clubs can compete against Drop-In teams in Threes Eliminators. Additionally, Clubs can now have their Club Mascot compete as a CPU player on their teams!

AUDIO AND PRESENTATION UPDATES

We've given NHL 20 a completely updated look, and we've hired new announcers! There are also more accessibility options, such as menu narration and Speech to Text/Text to Speech.

PLAYING A GAME

GAME SCREEN



- 1. Score
- 2. Period

3. Time left in period

PAUSE MENU

Press the **OPTIONS** button during a game to freeze the action and open the Pause menu. You can see the current game stats on the right side of the screen, such as goals, shots, passing percentage, and power plays.

Resume Game Get back onto the ice and continue your current game.

Instant Replay View a replay of your game. Fast-forward or rewind the match,

zoom in or out, and move the camera around to get the best angle of

the action.

Settings Customize settings for gameplay, audio, visuals, controls, and more.

You can also choose to play as the other team, or toggle Goalie Mode

 $\ensuremath{\mathsf{ON}}/\ensuremath{\mathsf{OFF}}$ depending on whether or not you want to play as the goalie.

Quit Leave the current game or select REMATCH to restart the game from

the beginning. Either way, the current game will not save.

Game Stats View the Box Score section to see detailed scoring and penalty

information for the current game, as well as stats for both teams' players. With the Action tracker, watch replays of the on-ice action by

> selecting the event you want to witness. Choose the type of action such as goals—and the period to get started. You can also press the

L3 button to filter the choices by team and/or player.

Manage Teams Manage your team by editing lines and setting strategies as the

game progresses.

Coach Feedback Check on your Offense, Defense, Team Play, and Overall Performance ratings to see where your game needs improvement. In addition, your

virtual Coach will also give specific suggestions concerning your

behavior on the ice.

THE WORLD OF CHEL

The World of Chel is a collection of all the online progression-based modes in *NHL 20*, housing Ones and Threes Eliminators, Pro-Am, and EA SPORTS™ Hockey League. The XP and gear you attain can be used in various World of Chel modes.

EA SPORTS™ HOCKEY LEAGUE

Join a drop-in game for a quick EA SPORTS Hockey League experience. Select your favorite position, and our matchmaking system will find you the best available game. Develop chemistry with your teammates to eventually join or create a club as a group—this way, you can easily play with these friends on a regular basis. You can also unlock club-specific items via Hockey bags for your entire club to use.

Create a character to get started. Customization options will be limited at first, but you'll soon earn more as you progress. You can use your custom character across a variety of World of Chel modes.

Hone your skills, play against other clubs, and work your way up the division ladder in Online Seasons. Unlock and equip Traits to further enhance your player's Shooting, Senses, Puck Skills, and more. Two Traits can be assigned at a time, as well as one Specialty, which give your player situation-specific advantages on the ice.

Not in a Club, or are your Club members not online? Play in 3v3 or 6v6 Drop-Ins for an authentic EASHL experience!

NOTE: Friends can participate in club games without joining the club.

PRO-AM

Each Pro-Am campaign features multiple 3v3 matches against CPU teams. in which your World of Chel custom player competes against theme-based teams made up of past and present NHL stars. Pro-Am is the place to practice and improve your skills competing in an online game.

THREES ELIMINATOR

Compete in fast and fun, arcade-inspired, elimination-style tournaments of single players or clubs in 3v3 matches. Eight teams enter, but only one will be champion!

ONES ELIMINATOR

Take your Ones skills to the test. Ones Eliminators pit you against 81 users, whittling each of you down until only three remain to compete for tournament champion.

GAME MODES

Whether you want to play a quick game, challenge your Friends, or start a hockey career, you can find all of NHL 20's game modes in the main menu.

SAVING YOUR GAME

Game information for NHL 20 is automatically saved to your PlayStation®4 system. In Be a Pro and Franchise modes you may save new careers based on the one you're currently playing. Your progress in these career modes will be saved automatically at different checkpoints and upon exiting the mode.

PLAY NOW

Hit the ice for an offline match, playing solo or locally with Friends. Choose the home and away teams, select your jerseys, and get ready to dominate on the ice as the team of your choice!

Before you begin, take the time to adjust your lines, strategies, and game settings. Swap players and choose your starting lineup for both offense and defense. You have control over everything, from your defensive coverage to your forward line actions, so get your gameplans ready!

PLAYER SKILLS AND STRATEGY

Keep in mind that some strategies are built for certain types of hockey players. For instance, Crash the Net for your forward line is best if your players possess a lot of physical strength. Check your lineups to see who's taking the ice, and choose strategies that put their unique skill sets to good use!

ONLINE VERSUS

Challenge other NHL 20 players to games online. You can play Competitive or Casual matches, compete alongside and against Friends online or on the couch, or play cooperatively against the CPU. This is the place to put your skills to the test!

ONLINE AND OFFLINE SHOOTOUT MODES

A goalie and a shooter trade off defending and taking penalty shots. In a series of five rounds, users can practice this critical moment from both sides.

PLAYOFF MODE

Start a playoff and see which real-world team can make it to the top. First, choose your playoff settings, including the number of participating teams, the length of the series (such as Best of 7], and the difficulty. Next, choose teams to fill out the tournament bracket.

When the tournament begins, you can choose to play directly, let the CPU take over, or simulate games.

HOCKEY ULTIMATE TEAM (HUT)

In HUT, you will create and manage your dream team to take onto the virtual ice of HUT Competitive Seasons, Online Seasons, and HUT Champions. If you prefer solo play, try Squad Battles, HUT Challenges, or compete against the current Team of the Week-great ways to brush up on your skills and make sure you're ready to compete online or against your Friends. See if you have what it takes to win!

As you progress through HUT, you'll earn Coins to acquire new players and packs. And as you get new players for your roster, be sure to choose according to their respective strengths: NHL 20 utilizes HUT Synergy, which grants stat boosts to players who complement each other. Make sure your players are not only stars on the ice, but also have the right Synergy to successfully work together.

You can also challenge your Friends to online matches through Play with Friends. Battle it out on the ice to see who has created the best Ultimate Team!

SOUAD BATTLES

In this new mode, players compete against other players' teams, or time-limited featured teams. The higher you are on the leaderboards and the harder the difficulty, the better rewards you'll earn!

ONLINE SEASONS

Compete in time-limited seasons in games matched to your rank and earn HUT rewards. Play well and win entry into the higher levels of competitive seasons, where you can earn even better prizes.

NHL THREES

In NHL Threes, make your way across North America and compete in the Western and Eastern Conference circuits to unlock new players, arenas, logos, and jerseys. The Threes Circuit can be played online and via local multiplayer; compete against Friends, or team up and take the Threes Circuits by storm.

ONES NOW

NHL Ones is a fast, back-to-basics mode that pits three players against each other in small, outdoor locations. Ones is hockey at its purest: in this free-for-all, no-rules gauntlet, each opponent must demonstrate their full range of offensive and defensive skills. Skate hard, aim well, and protect your goal!

FRANCHISE MODE

Lead your team to Stanley Cup® glory through good management and business sense behind the scenes.

Allow room in your budget for scouting prospects and rival teams, adding a whole new dimension to the GM experience. For a realistic challenge, enable Fog of War to restrict your view of the competition until you scout them directly.

Being a GM in NHL 20 is not only about managing your team, but also making crucial decisions regarding player personnel, scouting, ticket prices, operations budgets, arena upgrades, and relocation.

As a GM, you will need to manage many aspects of your team's franchise. Hire a coaching staff that improves your team's chemistry and player morale. Use the scouting system to find perfect players for your team—and make sure you've got the right scouts to find them. You can also use Interviews and Conversations to learn more about your players and staff, or improve your team's morale (if you can keep your promises!). You'll even need to balance your stadium's budget, food, and cleanliness. All the tools to better your team and create a successful franchise are in your hands.

DRAFT CHAMPIONS

Draft Champions has you drafting a team comprised of today's NHL stars and yesterday's Icons. First, you will select one of four players offered in each round. From there, take your team to the ice to compete in Solo or Head-to-Head games. The more you win, the greater the rewards.

BE A PRO CAREER

Truly experience NHL 20 as your own custom player. Earn Traits Points and Specialty Points during your Be A Pro Career to upgrade your Pro's skills. Navigate the Traits skill tree to enhance your XP within specific ratings, while the Specialties tree offers situational boosts during games.

Prove your worth in games, improve based on Coach Feedback, and get drafted to start your career. Your performance will shape your legacy.

SEASON MODE

Play in one of 11 different leagues for a full season. Dominate the season standings and lead your favorite team to championship glory.

PRACTICE MODE

Whatever part of your game needs improvement, NHL 20 has you covered: Practice as a full team, free skate against a goalie, or play as a goalie yourself to fine tune your defenses. For a full review of the basics, try out each tutorial in the Training Camp.



The EA Worldwide Customer Experience team is here to ensure you get the most out of your game—anytime, anywhere.

- Online Support & Contact Info For FAQs, help articles, and to contact us, please visit help.ea.com.
- Twitter & Facebook Support
 Need a quick tip? Reach out on Twitter to @EAHelp or post on facebook.com/EAHelpHub/