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## **INTRODUCTION**

Live out your cop and criminal fantasy in *Battlefield™ Hardline*.

This action-packed blockbuster combines the intense signature multiplayer moments of *Battlefield*<sup>™</sup> with an emotionally charged story and setting reminiscent of a modern television crime drama.

## CONTROLS

ON FOOT	
Move	left stick
Look	right stick
Jump/Vault/Open parachute	<b>⊗</b> button
Reload	button
Interact	button
Pick up	button (hold)
Switch weapon	<b>△</b> button
Crouch	• button
Prone	button (hold)
Sprint	13 button
Takedown	R3 button
Freeze (Campaign only)	L1 button
Grenade (Multiplayer only)	L1 button
Spot (Multiplayer only)	R1 button
Engage Scanner	R1 button
Analyze Subject (with Scanner)	⊗ button (hold)
Zoom Scanner In	R2 button
Zoom Scanner Out	L2 button
Commorose (Multiplayer only)	R1 button (hold)
Aim	L2 button (hold)
Peek Over/Lean (behind cover)	L2 button (hold)
Fire	R2 button
Accessory	<b>↑</b> button

## ON FOOT (CONT.)

Gadget 1	← button
Gadget 2	→ button
Fire Mode	<b>↓</b> button
Case File/Evidence Details (immediately after scanning Evidence; Campaign only)	<b>↓</b> button
Throw Distraction (Campaign only)	touch pad button
Spray Tag (Multiplayer only)	touch pad button
Battlelog (while in menus)	touch pad button
Game Menu	OPTIONS button
Scoreboard (Multiplayer only)	OPTIONS button (hold)

## IN VEHICLE

Steer	left stick
Look (Campaign only)	right stick
Switch Seat	<b>⊗</b> button
Reload	• button
Exit	button (hold)
Switch weapon	<b>△</b> button
Radio Next Song	• button
Radio On/Off	• button (hold)
Switch camera/Passenger lean	R3 button
Fire	L1 button
Spot (Multiplayer only)	B1 button
Commorose (Multiplayer only)	B1 button (hold)
Brake/Reverse	L2 button
Accelerate	B2 button
Optics/Freelook	↑ button
Primary weapon	← button
Secondary weapon	<b>→</b> button
Countermeasure	<b>↓</b> button
Battlelog (while in menus)	touch pad button
Game Menu	OPTIONS button
Scoreboard	OPTIONS button (hold)

## IN HELICOPTER

Yaw	left stick ←/→
Throttle Up/Down	left stick ↑/↓
Pitch	right stick <b>↑</b> /↓
Roll	right stick ←/→
Switch Seat	⊗ button
Exit	button (hold)
Switch camera	R3 button
Countermeasure	L1 button
Spot (Multiplayer only)	R1 button
Commorose (Multiplayer only)	B1 button (hold)
Freelook	L2 button (hold)
Fire	B2 button
Optics	<b>↑</b> button
Primary weapon	← button
Countermeasure	<b>↓</b> button
Battlelog (while in menus)	touch pad button
Game Menu	OPTIONS button
Scoreboard (Multiplayer only)	OPTIONS button (hold)

## PLAYSTATION®VITA SYSTEM-ON FOOT

Move	left stick
Look	right stick
Jump/Vault/Open parachute	⊗ button
Reload	• button
Interact	button (hold)
Switch weapon	<b>△</b> button
Pick up	
Crouch	• button
Prone	• button (hold)
Sprint	rear touch pad bottom right (tap)
Melee	rear touch pad bottom left (tap)
Freeze (Campaign only)	touchscreen
Grenade	rear touch pad top right (tap)
Spot (Multiplayer only)	rear touch pad top left (tap)
Cycle Menu tabs	rear touch pad top left/top right
Engage Scanner	R button
Analyze Subject (with Scanner)	⊗ button (hold)
Zoom Scanner In	rear touch pad bottom left (with Scanner engaged)
Zoom Scanner Out	rear touch pad bottom right (with Scanner engaged)
Commorose (Multiplayer only)	rear touch pad top left (hold)
Aim	button
Peek Over/Lean (behind cover)	<b>L</b> button
Fire	R button
Accessory	<b>↑</b> button
Gadget 1	← button
Gadget 2	→ button
Fire Mode	<b>↓</b> button
Case File/Evidence Details (when present at crime scene)	<b>↓</b> button
Throw Distraction (Campaign only)	touchscreen
Spray Tag (Multiplayer only)	touchscreen
Battlelog (while in menus)	touchscreen (hold)
Game Menu	START button
Scoreboard (Multiplayer only)	START button (hold)

## FIRST DAY ON THE FORCE

Miami is embroiled in a drug war and Officer Nick Mendoza has just made detective. A loner and a crusader, Nick is determined to make his way to the top of the pile -- and leave behind the man he feared he might become. Alongside his partner, veteran detective Khai Minh Dao, Nick follows the drug supply chain from the streets to the source. In a series of increasingly off-the-books cases, the two detectives come to realize that power and corruption can affect both sides of the law.

## MAIN MENU

Multiplayer Use your training and street smarts to take on the world in

several competitive game types. Play multiplayer matches

online with other players.

**Episodes** Start a new single-player game or resume an Episode already

in progress.

**Premium** Get access to an enhanced Battlefield Hardline experience,

including early access to new content and exclusive content.

Options Customize your controls, video, audio, and more.

**Store** Browse and buy new content.

Credits View game credits.

## **BATTLELOG**

**NOTE:** Battlelog features require the user to log into an Origin™ account.

Hold the touch pad button to access the Battlelog in-game.

See an overview of your current rank and Game Activity, and

view the current community mission.

Friends View a list of your Friends playing Battlefield Hardline.

Agent View your rank in Top Leaderboards, Game Activity, and

detailed statistics.

Reports Review multiplayer match Battle Reports that document the

complete round scoreboard and the top awards given to the

best players.

**Leaderboards** Examine the rankings for the Top and Global Leaderboards both

globally and with your Friends.

## **SINGLE PLAYER CAMPAIGN**

## **GAME SCREEN**



#### RETICLE

Equipment

The reticle in the center of the screen indicates where you are aiming. Its appearance changes depending on the type of weapon you have equipped.

#### **EQUIPMENT**

This indicates the currently equipped gadgets and selected fire mode for your current weapon.

#### MINI-MAP

The mini-map shows your current location along with any enemies you have spotted. A vision cone extends out from enemy icons, indicating their field of vision. The mini-map border blinks yellow or red to represent the alert level of the enemy. To track an enemy on the mini-map, aim at the enemy with the Scanner and press the **B1** button. An arrow will appear over their head in-game to track them. Enemies that are on a different level will have their icon appear translucent, and will not have a vision cone.

#### **PLAYER STATUS**

This display shows your current magazine, total ammo, firing mode, grenade count (Multiplayer only), and health.

## PLAYING THE GAME

### **EPISODE SCREEN**

The briefing before each Episode lets you examine the situation, objectives, and Open Warrants you can collect upon.



#### **SCANNER**



Press the **BII** button to activate your Scanner. Enemies you target with the Scanner reticle become tagged and glow red, visible through walls and other obstructions in the level.

The upper left of the display shows your distance to the evidence and your progress towards collecting all the evidence in the area.

Evidence in the environment can be analyzed. Press and hold the Stutton to analyze the subject for evidence and collect Expert point rewards.

Objects highlighted in green indicate something of interest. A blue highlight indicates the main objective, and red highlight indicates a threat.

#### **CASE FILES**

Case Files are investigations that take place within the main Story. Completing Case Files not only expands and informs the main Story, but also offers rewards in the form of unique weapons and multiplayer Battle Packs.

#### **EVIDENCE**

A Case File begins once you find the first piece of Evidence associated with the case. Evidence can be found by exploring your environment or arresting criminals that have Warrants issued against them.

Your Scanner will alert you when a piece of Evidence is nearby, indicated by a short burst of controller rumble. Evidence will be highlighted in green when viewed through the Scanner. To collect the Evidence, zoom in on the tagged Evidence and hold the analyze button until the analysis is complete. Successfully scanning a piece of Evidence rewards you with Expert Rank points and additional insights into the case at hand.

**NOTE:** Criminals with Evidence in their possession are marked with a magnifying glass icon when tagged and viewed through the Scanner.

#### **WARRANTS**

Arresting criminals that have Open Warrants against them results in major rank advancement. Details for each Warrant are available in the pre-mission briefing or from the Game Menu. To receive the full payout for a Warrant, you must identify the target using the Scanner and then take him down alive. Criminals who have been killed do not award Rank advancement.

#### ARRESTING A SUSPECT

To take a suspect alive, sneak up behind the enemy and press the B3 button.

#### **FREEZE**

Indicator

Flash your badge by pressing the **L1** button to order up to three enemies to drop their weapons, put their hands up, and stay still until you can arrest them.

After they have dropped their weapons you still need to point your gun at them to make sure they comply. Otherwise they can seize control of the situation and attack you.

If you have a partner with you, they can cover you when you are arresting more than one criminal. If the enemies decide to attack, your partner can put one of them down.



**NOTE:** Enemies that can be caught off guard by a Freeze are marked with a blue icon.

### **ENEMY PERCEPTION, DISTRACTION, AND STEALTH**

Press the **touch pad** button to throw a shell casing and distract enemies.

The Awareness Meter shows how close an enemy is to spotting you. The brighter the Awareness Meter, the closer the enemy is to discovering your location. Once the Awareness Meter fill up red, the enemy will attack. Stay out of sight, stay low, and move slowly to avoid detection.



#### RANK PROGRESSION AND TACTICAL GEAR

#### TACTICAL GEAR

Your arsenal is always within arm's reach. Access storage spaces, including your vehicle's trunk or orange boxes, to enter the Tactical Gear menu where you can swap out your current weaponry, gadgets, and other equipment.

Weapons, attachments, and gadgets unlock as you level up your Rank. Additional weapons can also be scavenged from fallen enemies.

#### RANK PROGRESSION

Completing various tasks and objectives in the game awards you with Rank points, increasing your overall Expert Progression. Each level of Expert Progression unlocks access to additional weapons and gadgets in the Tactical Gear menu. Open the Expert Progression menu via the Pause menu to check on your progress towards each rank.



## **MULTIPLAYER**

**NOTE:** Online multiplayer features require the use of a Sony Entertainment Network account and PlayStation®Plus membership.

## **GAME SCREEN**



Match status / Mini-map / Squad members / Objective

#### RETICLE

The reticle in the center of the screen indicates where you are aiming. Its appearance changes depending on the type of weapon you have equipped.

This reticle indicates the general accuracy of your weapon when firing from the hip – notice the shape and size changes based on certain conditions in-game.

### **MATCH STATUS**

This shows the current objective, time remaining, and score for the current match. Sometimes, additional game-mode specific information will be displayed here as well.

#### **MINI-MAP**

The mini-map shows the position of objectives, teammates, enemies, Battlepickups, and vehicles in a multiplayer match. Enemies will only appear on the mini-map if they are making noise, such as firing a weapon, or if they have been spotted by one of your allies or cameras. Other icons related to gadgets or gameplay can show up here as well – for example, revive icons show up if you have the Revive gadget equipped.

#### SQUAD MEMBERS

Shows the current class and status of the members assigned to your squad. Also shows the current squad leader with a star icon at the top of the list.

#### **PLAYER STATUS**

This display shows your current ammo, grenades, firing mode, and health. Sometimes shows gameplay objective information, like how much money you are carrying in Blood Money.

#### **KILL NOTIFICATIONS**

A notification appears when any player is killed during a multiplayer match, showing the attacker, the victim, and the weapon type.

## **CONNECTING TO SERVER**

You can connect to Multiplayer via QUICK MATCH where you are randomly matched with other players.

There are three different server types for *Battlefield Hardline*:

#### **OFFICIAL**

Official servers have strict default settings that are tailored for new players.

#### RANKED

Ranked servers can use settings that are slightly different than default servers.

#### UNRANKED

Unranked servers use settings that are considered to drastically change how the game is played. Therefore no Rank progression is awarded on unranked servers.

## SQUAD SETUP SCREEN

Whenever you connect to a Multiplayer session you are automatically placed in a squad. You can also manually join a squad or create a new squad. A squad can at most consist of five players. The members of a squad can deploy on each other, so-called squad-deploy.

#### PRIVATE SQUAD

A squad can be made private if you lock it. Only Friends of the members of a private squad can join it.

#### **SQUAD LEADER**

All squads have a Squad Leader. The Squad Leader is identified by a star next to the player name. The Squad Leader is the only one who can give orders to the squad. The Squad Leader is also the only one who can request orders or a variety of assets from the Hacker.

### MAP SCREEN



Here you can see an overview of the map for the current match. Select a squad member using the directional buttons and press the ❸ button to start playing.

Alternatively, select your base or a vehicle using the directional buttons and press the button to start at that location or vehicle.

You can choose your class and loadout quickly via the menu bar at the top of the screen. Press the button or the students button to quickly switch between menu tabs, and press the button or the button to quickly switch between class selections.

### **CUSTOMIZE SCREEN**



#### **CLASS**

Each class has a specific job on the urban *Battlefield*. Read the descriptions and choose the one that best fits your play style.

#### **WEAPONS**

As you gain proficiency with your weapons, new attachments will become available to purchase. Make sure to customize your gun to suit your style of play – read the description for the attachments to find out what they do.

#### **GADGETS**

You know the drill – this is where you can select and purchase new gadgets. The description should help you understand what they do.

#### **VEHICLES**

Customizing your vehicles is a key component to winning more matches. Buy upgrades once you've unlocked them through using your vehicle and create the tool you need for the job.

#### **TEAM SETUP**

Choose a squad to join, or switch teams. You can't switch teams while alive in-game – choose REDEPLOY from the menu and the option will appear.

#### **HACKER**

Above the war on the streets, a Hacker can take control of local infrastructure to tip the balance for either police or criminal factions. Level up your subroutines as you influence the fight and change the outcome of Blood Money, Conquest, Heist, Hotwire, and Team Deathmatch games.

### **GADGETS AND TACTICS**

#### VEHICLE ARMORY

The Vehicle Armory is a new feature in *Battlefield Hardline* that allows you to customize your vehicle with a special weapon pickup in the trunk. Anyone on your team can access this weapon – generally these are powerful items that can turn the tide of an encounter!

#### **GRAPPLING HOOK**

The grappling hook allows you to ascend to new heights in *Battlefield Hardline*. The reticle in the viewfinder tells you when the grapple will attach successfully – it will attach to any flat ledge. To attach to a ledge, hold the L2 button and aim the targeting reticle at the ledge, and then press the R2 button to fire.

#### ZIPLINE

The zipline creates a line of travel that allows you and your teammates to quickly cover long distances. Hold the button to aim the zipline and press the button to fire at any area lower than your current position. Once secured, stand under the zipline and hold the button to begin your descent. If the line can't deploy for any reason, look at the message displayed in the reticle – for example, if there is no room for the zipline stand to be deployed, a small red word "REPOSITION" appears underneath the reticle. Back up to give it more room, and the warning should disappear, allowing you to fire the line.

#### **SPOTTING**

Press the **BII** button when an enemy is in your sights to spot them, marking their location on the mini-map for your teammates.

#### **COMMOROSE**

The Commorose system gives you the ability to quickly send basic commands and requests to your teammates. Hold the RI button to bring up the Commorose menu, move the right stick to select a message, and then release the RII button to send it.

Agents also have the ability to send contextual messages in-game as well, by pointing at a teammate and pressing the button. Let your teammates know you need ammo, health, or a ride with this feature.

Squad leaders have additional functionality: Target an objective to tell your squad what to do. Everyone gets extra in-game cash to spend by completing these squad orders, so use these constantly. If you have a bad squad leader, requesting an order and not being issued one makes YOU the new squad leader!

### **GAME MODES**

#### **BLOOD MONEY**

Police and criminal factions compete to increase their cash reserves. Players must try to grab as much cash as they can carry from a central pile, and return the cash to their base to score points. Each team can steal cash from their opponent's base, so keep a sharp eye on your ill-gotten gains. Ambush enemies carrying cash for a quicker way to get loot – just watch out for others trying to do the same!

#### HEIST

In Heist mode, criminals must execute a robbery and the cops must stop them. The specific objectives for the criminal team are different for each map, but typically involve breaking into one or more vaults. Scout the maps for secret break-in locations! Most vaults have more than one way to break in, but they might not be obvious.

#### **HOTWIRE**

Hotwire mode tasks each team with stealing and controlling several high-value vehicles scattered across the map. Get in a vehicle and drive it at maximum speed to earn points for your team. Control the majority of the vehicles for most of the match time to ensure your team comes out on top.

#### **CONQUEST**

A classic *Battlefield* mode, Conquest tasks each team with capturing and controlling several key points on each map. Stand within the capture point radius to capture it for your team. Control the majority of the points for most of the match time to make sure your team wins.

#### **RESCUE**

Rescue is an intense highly competitive five-on-five gameplay mode where each player only has one life to live. The cops are tasked with rescuing one of two hostages from the criminal team and extracting a hostage to a safe area – this breaks the criminal's negotiation leverage, and wins the match for the cops.

#### **CROSSHAIR**

This is a five-on-five gameplay mode where each player only has one life to live. In Crosshair, one player is designated as the VIP and is on the cop team. The criminals try to eliminate the VIP, who is an important source of information for the cops, while the cops try to escort the VIP to one of two extraction points. Communication – and teamwork! – are key in this mode.

### SPECTATOR MODE

Watch the intense battle between police and criminal factions. Try individual player spectating in both first and third person to make yourself part of the fight or use complete camera control for an easy way to see the mayhem from any angle. It's a visceral experience showing the scale of the all-out war on crime.

## **BATTLELOG**

### BATTLELOG.COM

Battlelog.com extends your *Battlefield Hardline* experience by enhancing your gameplay, tracking your progression throughout your *Battlefield Hardline* career, and allowing you to compete with millions of *Battlefield* players all around the world. Battlelog is available in-game, on the web, and through tablet and smartphone apps.

Battlelog can track all rounds you have played, your unlocks, stats, awards, assignments, and much more. You can use the Leaderboards to compete against your Friends, or people in your city or country. Stay in touch with the Battlefield community through news and forums. You can also design your emblem with the emblem editor and customize your Loadout.

## **IN-GAME**

You can always bring up Battlelog in-game by pressing the **touch pad** button. Check your stats, your Friends' stats, see how you are doing in the Geo Leaderboards, and much more.

Please visit battlelog.com for a full overview of Battlefield Hardline.

## **SUPPORT**

## **BATTLEFIELD HARDLINE SUPPORT FAQ**

#### Q: WHERE CAN I FIND MY GAME MANUAL OR A LISTING OF GAME CONTROLS?

The official *Battlefield Hardline* manual is available on the title's EA Help page right at launch. There you'll be able to find basic controls, minimum specifications, and other bits of information. You'll also be able to find technical troubleshooting and beginners' guides for *Battlefield Hardline*.

You can also find more information at Battlefield.com and on Battlelog.

## Q: WHERE CAN I LEARN HOW TO LOG ONTO A SERVER, CHANGE MY ACTIVE AGENT. AND ACCESS LOADOUTS AND OTHER CUSTOMIZATION OPTIONS?

Head to Battlelog.com to check your stats, see what unlocks are coming up next, view match results, customize your loadouts, check your place in the leaderboards, and challenge your Friends. PC players can also join a server there.

#### Q: WHY CAN'T I CONNECT TO MY GAME?

If you're having problems getting into your game, first check the *Battlefield Hardline* page on EA Help (http://help.ea.com/Battlefield/Battlefield-Hardline). There you'll learn more about issues the EA Help team is investigating, workarounds to ongoing issues, and other useful information that can enhance your game experience.

If you're specifically having trouble connecting, look for an orange stripe alerting you to any active issues, such as server malfunctions or maintenance windows, or other info about what's blocking your access.

If you think it's your system or connection getting in the way, try some of these common connectivity troubleshooting steps:

- ★ Reset your router
- ★ Flush your DNS cache
- ★ Activate Universal Plug & Play (UPnP) on your router
- ★ Disable firewalls or opening up any specifically-blocked ports your game is using
- ★ Make sure you're not running any conflicting programs, like antivirus or proxies.

## Q: WHERE CAN I FIND MORE ABOUT THE GAME'S BACKGROUND AND FEATURES?

The official *Battlefield Hardline* page (http://www.Battlefield.com/Hardline) is your main stop for everything related to this cops and criminals take on *Battlefield*.

You can discover what the single-player mechanics will bring alongside the hard-boiled new setting and detective tools, how fast-paced cops and criminals multiplayer will be different from the soldier-based play you're used to, character detail, video instructions, and much more.

#### Q: WHERE CAN I SUBMIT BUGS OR THOUGHTS?

The Battlelog forums are the best place to have your voice heard about *Hardline*. There you'll have a chance to post on game-, discussion-, and platform-specific boards about topics like weapon balance and more.

If you're running into a problem you think others are having, or have figured out a way around an issue that was bothering you, head to the *Battlefield Hardline* board at Answer HQ (http://answers.ea.com), where a community of EA fans and experts is constantly talking.

#### Q: WHERE CAN I FIND HELP?

If you have a problem or gameplay issue and want advice from your fellow players and our EA experts, Answer HQ is your destination. You can help us out by submitting bug reports, and help others out with in-game tips, tricks, and self-discovered troubleshooting steps.

Otherwise, head to EA Help to find troubleshooting tips and workarounds in our articles, or contact one of our advisors if you need one-on-one assistance.

## **NEED HELP?**

The EA Worldwide Customer Experience team is here to ensure you get the most out of your game—anytime, anywhere. Whether online, in community forums, through chat, on the phone, or in your social network, our game experts are available and ready to help.



#### **Online Support**

For instant access to all of our FAQs and help articles, please visit help.ea.com/uk. We update daily, so check here for the latest issues and resolutions.



#### Telephone Support

Help is also available 6 days a week (Monday-Saturday) from 9am to 9pm GMT by calling us at +44 203014 1818 (Calls are charged at standard national rate; please consult your telecoms provider for details).



### Twitter & Facebook Support

Need a quick tip? Reach out on Twitter to @askeasupport or post on facebook.com/askeasupport where our online game experts are available and ready to help. Internet connection and Facebook and Twitter accounts required to access this feature. You must be 13+ to register a Facebook account.

#### Australia

## Online Customer Support: https://help.ea.com/

EA's Online Customer support provides free live chat, email support, and community resources on Answer HQ.

Electronic Arts Australia Support Hotline: +61 3 8820 5177

Operating hours from 9am - 6pm AEST Monday to Friday. Closed on National Australian Public Holidays. Calls charges from mobile and public phones are higher.

#### **New Zealand**

#### Online Customer Support: https://help.ea.com/

EA's Online Customer support provides free live chat, email support, and community resources on Answer HQ.

Electronic Arts New Zealand, Games Hotline: +64 9951 8377

Operating hours from 9am - 9pm 7 days a week. Calls charges from mobile and public phones are higher.

#### KEEP UP WITH THE LATEST EA NEWS..!

Check out all the latest EA news, downloads and updates on www.ea.com/au/news or visit www.ea.com/au to register for an Origin Account and get all the latest info and exclusives delivered directly to your inbox.