



Electronic Arts Warranty Department
ATTN: Media Replacement
7700 W Parmer LN BLDG C, STE 200
Austin, TX 78729

**Don't forget to make a copy of this form for your records when you're done.*

Shipping Information (Please print legibly)

**Please provide a street address, as we currently cannot ship to PO Boxes or APO\FPO addresses*

Full Name: _____
Phone Number: _____
Shipping Address _____

Email Address: _____
Origin ID, Gamertag,
or PSN ID : _____

EA Help Case Number: _____
Date Purchased: _____

Replacement Information (Please check/provide applicable information for each of the following)

Game Replacing: _____

Platform:

SONY: PS4 PS3 PS2 PSP

Microsoft: XBOX ONE XBOX360 XBOX

Nintendo: Wii U Wii 3/DS GBA GameCube

PC: CD DVD

Reason for Replacement: _____

Be sure to include the following required items:

*Disc(s) you're returning

*A **copy** of your original receipt, if you are inside the standard 90 day warranty period

* Retailers require original receipts if you're requesting a refund.

* Make sure you send a **copy** of your receipt when sending this form to us so you can keep the original.

*Check or Money Order--if your disc is damaged or you're outside the standard 90 day warranty period.